

## **Passenger Rights**

***YOU SHOULD NOTE THE FOUR DIGIT NUMBER OF THIS TAXICAB AND BE AWARE THAT YOU ARE ENTITLED TO THE FOLLOWING:***

- 1) An air- conditioned ride.
- 2) Adequate trunk space.
- 3) The most direct or customer's preferred route.
- 4) A noise free (radio, tapes, etc.) environment.
- 5) A smoke free environment.
- 6) A clean vehicle.
- 7) A courteous driver.
- 8) A driver who adheres to a proper dress code.
- 9) An explanation of any fare charged.
- 10) A receipt upon request to include:
  - a) Company Name
  - b) Company contact information
  - c) Taxicab 4 digit CPNC number
  - d) Driver's name
  - e) Number of passengers
  - f) Location of trip
  - g) Location of origination and termination of trip

Any comments, please contact the Atlanta Bureau of Taxicabs and Vehicles for Hire at 404-658-7600.

**ENJOY YOUR RIDE!!**